

1. Introduction

The only certainty in life is change. There is an increasing need for innovation in every field of our life, accelerating the entry of new products, services, and business models to the markets. Innovations are everywhere around us and have become an inseparable part of our lives. The necessities to be innovative and creative are not requirements of future, but requirements of the present. Previously innovation was thought of as a competitive advantage for companies, it is now recognized as a matter of survival and therefore vital if a company is to be successful.

Developing a culture of innovation is one of the most talked about, but least understood, elements of organisational success. Few would dispute the importance or the necessity for organisations to be constantly on the lookout for new and improved ways to operate. But exactly what does this mean for an organisation's strategy or for the behaviour of individual managers or supervisors? This program uses examples from those organisations that have been successful at embedding a culture of innovation to highlight the characteristics for success for you and your team.

2. You should do this course if you want to

- ✓ Lead the creation of an innovative culture within your organization and empower your employees to sustain it
- ✓ Identify the areas where your organisation's strategy is aligned and mis-aligned with a culture of innovation
- Identify and manage factors that will help and hinder their chances of increasing the use of innovative practices in their organization
- Create a more supportive climate for people to initiate ideas that support more innovative practice.
- ✓ Develop and embed innovation processes, roles and responsibilities in your organization

3. Who should attend?

People charged with responsibility of creating a more open, enlightened and innovation culture within their organization including:

- ✓ Supervisors
- ✓ Team Leaders/ Frontline Managers
- ✓ Managers/Deputy Managers/ Sr. Executives ready to initiate, drive, lead and challenge traditional approaches of innovation
- 8. Certification

Certificate of participation will be issued to all delegates.

7. Course Material

All participants will be provided course kit comprising of comprehensive workbook, notebook, pen and pencil for use during training.

8. Course Schedule and Registration Date: Sept 29-30, 2014

Timing: 0930 hrs – 17:30 hrs

Nature: Non residential

Venue: FICCI, Federation House, New Delhi

Participation Fee: Rs. 12,000 + 12.36% Service Tax (Total amount of Rs. 13,483/-, includes cost of training, course kit, lunch, tea etc.)

Registration: Send registration form along with Cheque/DD in favour of "FICCI Quality Forum". The seats are limited to 20 and registration will be done on first come first serve basis

For further details & to reserve your seat, please contact:

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7. About Our Faculty

Inder is an Executive & Life Coach, Consultant and Trainer with over 20 years of experience in Coaching, Training, Operations and Business Development. She has trained/coached Senior Leaders across the industry in India, Southeast Asia and the United States.

Presently, Inder is associated with Leading Learning & Development companies in India, Southeast Asia & Australia as a worked as Coach, Trainer and Facilitator. She has been empanelled with leading Learning and Development Organizations including Australia Institute of Management (AIM), Franklin Covey South Asia, HRDQ, Bharti Resource Ltd, DOORS & Center of Leadership Studies (USA). Inder has delivered many workshops on Situational Leadership, 7 habits of Highly Effective People, Speed of Trust, Leadership Foundation, Change Management, Presentation Skills, Communication and Influencing Skills.

Inder has worked for both Fortune 500 companies and small-medium enterprises in Insurance, Banking & Financial Services, IT & ITES, Manufacturing and Telecom. She brings both Indian and Global perspective to these assignments.

She is an Associate Certified Coach. Her Coaching certifications include "Fulfilment Model" - Coach for Life USA, Core Essentials Fast Track Program -Coach U Australia and Ontological Coaching -Integrated Leadership & Coaching France. She also has many training and facilitating certifications including Situational Leadership, Change Management, Instructional Design and Facilitation Skills. Professionally, she has a Master's Degree in Management and an Associate of Insurance

8. About FICCI Quality Forum

FICCI Quality Forum (FQF) is a specialized division of Federation of Indian Chambers of Commerce and Industry (FICCI) set up with objective to sharpen the competitive edge of Indian Industry. FQF provides training, consultancy and research services focused on enhancing the quality quotient of clients and partner organization.

For the past 20 years, FQF is providing training on various ISO management systems and has a pool of highly competent & experienced trainers to conduct training courses.

FQF in collaboration with TUV NORD CERT GmbH is providing IRCA, UK approved Auditor/Lead Auditor training courses on ISO 9001 Quality Management System (QMS) ISO 14001 Environment Management System (EMS), ISO 22000 Food Safety Management System (FSMS) and Occupational Health and Safety Management System (OHSAS) 18001 standards. In addition we also provide trainings on 17025/ISO 15189 ISO Laboratory Management Systems, Six Sigma Green and Black belt certification, Project Management and on soft skills and behavioural skills.

9. About AVTEG - AIM WA

AVTEG & Australian Institute of Management, Western Australia (AIM WA) is one of the largest professional development organizations in the Asia Pacific & Australia region with 60 years of experience in training organizations across industries at Leadership, Middle and Frontline level.

With more than 100+ clients, 200 Management Development Programs (functional & behavioural), end to end Talent Management solutions, Internationally Certified and Trained, Master & Executive coaches and researched content in collaboration with IVY League B-Schools: Harvard Business School, Stanford Graduate School of Business, London Business School, INSEAD & University of Western Australia, AVTEG & AIM WA is a one stop shop for all Learning & Development needs of corporate sector.

10. Course Content

- ✓ What a culture of innovation is, and is not
- ✓ What is driving the need for more innovation in organisations
- ✓ Aligning innovation with organisational strategy
- ✓ Factors that block and enhance greater innovation
- ✓ Creating a failure tolerant leadership group
- ✓ Supporting and recognising the use and implementation of innovative practice
- ✓ Unleashing innovation within your work group
- ✓ Driving the implementation of new ideas

