



Developing High Performance Teams

(FICCI in collaboration with AVTEG – AIMWA)



Jun 02-03, 2014

at

FICCI, New Delhi

1. Introduction

Success in today's work world is more about team than individual performance. A team is more than just a group of workers, located together, doing their jobs. Real teams are interdependent and rely on one another to get the job done. In a good team people are empowered to make operational decisions and each team member is able to carry out daily tasks with guidance from the project manager, but without having to lean on him or her to do the work. This program is designed to enhance the team leader's abilities in developing and maintaining a high performance team to achieve the outcomes required in contemporary organizations.

At the end of the course participants will be able to:

- ✓ Establish a team performance plan
- ✓ Participate in and facilitate their work team
- ✓ Develop and facilitate team cohesion
- ✓ Liaise with stakeholders, including management

2. You should do this course if

- ✓ You want to create a good, transparent, cohesive, result oriented and high performing team
- ✓ You want to understand how to adapt your leadership style to be effective in different situations
- ✓ You want to communicate effectively with your team so that all team members contribute to team's goals
- ✓ You want to deliver team meetings and discussions that are participative and positive
- ✓ You want to inculcate culture of mutual trust and build positive atmosphere
- ✓ You want to understand how to stabilize your team and also to identify and attract new talent

3. Who should attend?

People whose achievements will, to some degree, will be determined by the effectiveness of the team they had, including:

- ✓ Supervisors
- ✓ Team Leaders
- ✓ Frontline Managers
- ✓ Managers
- ✓ Deputy Managers
- ✓ Anyone responsible for small or mid size team

4. Certification

Certificate of participation will be issued to all delegates.

5. Course Material

All participants will be provided a course kit comprising of comprehensive workbook, folders, pen, pencil, marker, eraser, sharpener etc. for use during training.

6. Course Schedule and Registration Procedure

The course is non residential nature, starts at 0900 hrs and goes up to 1730 hrs daily for two days. Tea/Coffee and working lunch will be provided by the organizers

The fee for the course is 12,000/- per participants plus 12.36% service tax (Total Rs. 13483/-)

For joining the course, the particulars of the participants draft/cheque payable at Delhi in favour of "FICCI QUALITY FORUM".

The seats in the course are limited and registration will be done on first-come-first served basis.

7. About Our Faculty

Dr. Deep Bali, an MBA from MacArthur University, Sydney, Australia is an internationally certified executive coach as per International Coach Federation (ICF) and Worldwide Association of Business Coaches

(WABC) coaching guidelines and a public speaker. Dr. Bali has over 25 years of rich experience in the corporate and business arena, both domestic and international. He has over 2000 hrs of coaching experience working with senior CEO's & MD's of large and International and Domestic companies in the US, India, UK, UAE and Australia. Several senior members coached by Deep are graduates from Ivy league and other major universities. Many of the senior leaders and managers coached by Deep represent organization like - Citi India, IBM, Vodafone, City Zenith, Bharti Enterprises, L&T, TCS, Microsoft, ITC, Jones Lang Lassalle, Price Waterhouse Coopers, ST Microelectronics and several others.

His areas of expertise includes Neuroscience of transformation, vision quest, Leveraging culture differences, Mastery of professional and personal life, Archetype and leadership, Strategic Leadership, Appreciate Inquiry, Storytelling and Emotional Intelligence etc.

8. About FICCI Quality Forum

FICCI Quality Forum (FQF) is a specialized division of Federation of Indian Chambers of Commerce and Industry (FICCI) set up with objective to sharpen the competitive edge of Indian Industry. FQF provides training, consultancy and research services focused on enhancing the quality quotient of clients and partner organization.

For the past 20 years, FQF is providing training on various ISO management systems and has a pool of highly competent & experienced trainers to conduct training courses.

FQF in collaboration with Nigel Bauer & Associates (NBA) is providing IRCA, UK approved Auditor/Lead Auditor training courses on ISO 9001 Quality Management System (QMS) ISO 14001 Environment Management System (EMS), ISO 22000 Food Safety Management System (FSMS) and Occupational Health and Safety Management System (OHSAS) 18001 standards.

In addition we also provide trainings on ISO 17025/ISO 15189 Laboratory Management Systems, Six Sigma Green and Black belt certification, Project Management and on soft skills and behavioral skills .

About AVTEG – AIM WA

AVTEG & Australian Institute of Management, Western Australia (AIM WA) is one of the largest

professional development organizations in the Asia Pacific & Australia region with 60 years of experience in training organizations across industries at Leadership, Middle and Frontline level.

With more than 100+ clients, 200 Management Development Programs (functional & behavioral), end to end Talent Management solutions, Internationally Certified and Trained, Master & Executive coaches and researched content in collaboration with IVY League B-Schools: Harvard Business School, Stanford Graduate School of Business, London Business School, INSEAD & University of Western Australia, AVTEG & AIM WA is a one stop shop for all Learning & Development needs of corporate sector.

9. Course Content

- ✓ Stages of team development
- ✓ Team and stakeholder communication
- ✓ Team performance goals
- ✓ Roles and accountabilities
- ✓ Working interdependently
- ✓ Leadership
- ✓ Commitment, external and internal support and recognition

10. Course Date

Jun 02 – 03, 2014

11. Course Venue

Federation of Indian Chamber of Commerce and Industry (FICCI)

Federation House, 1, Tansen Marg

New Delhi –110001, India

For further details & to reserve your seat, please contact:

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