

Workshop on “The New Manager”

Training Content

- ✓ The Successful Manager
- ✓ Goal setting, prioritizing and delivering results
- ✓ Developing your emotional intelligence
- ✓ Leadership styles
- ✓ Delegation
- ✓ Managing performance and coaching
- ✓ Giving and receiving feedback
- ✓ Problem solving and decision making
- ✓ Handling conflict
- ✓ Motivating self and others
- ✓ Managing change
- ✓ Managing others