



Valued Quality. Delivered.

# ISO 9001:2015 Quality Management Systems (QMS) Transition Training

Organized by  
**FICCI QUALITY FORUM**

**Oct 05 – 06, 2015**

**FICCI, New Delhi**



## 1. Introduction

ISO 9001 is most used quality management system all over the world and ISO 9001:2015 is all set to replace existing ISO 9001:2008 by end of 2015. The latest revision takes into account the vast changes in technology, business diversity and global commerce.

## 2. Course Objectives

This course will explain the requirements of the new standard and give you the information required for successful transition to ISO 9001:2015

At the end of this course delegates will be able to:

- Understand and interpret the meaning of the high level structure of new standard
- Understand significance of organizational context and Leadership
- Understand about systematic risk management and sustainable business development
- Develop strategies for their organisation to effectively implement the changes
- Prepare for re-certification to ISO 9001:2015

## 3. You Should Attend This Course, if:

- You want to understand significant changes in new version i.e. ISO 9001:2015
- You want to understand potential impact of ISO 9001:2015 on your existing QMS
- You want to learn about revised high level structure and its implication on your business
- You are responsible for managing transition from IOS 9001:2008 to ISO 9001:2015

## 4. Prerequisite

Prior to commencement of the course, all participant are expected to have an understanding of ISO 9001:2008 Quality Management Systems

## 5. Course Material

Course kit comprising detailed course material and Draft International Standard ISO 9001:2015 is provided to each participant.

## 6. Course Schedule & Registration Process

**Date:** Oct 05-06, 2015

**Timing:** 0930 hrs – 17:30 hrs

**Nature:** Non residential

**Venue:** FICCI, New Delhi

**Participation Fee:** Rs. 9,850/- + Service Tax @14% (Total Rs.11,229/-; This includes cost of training, course kit, lunch, tea etc.)

**Registration:** Send registration form along with Cheque/DD in favour of “FICCI Quality Forum”. The seats are limited to 25 and registration will be done on first come first serve basis

**For further details & to reserve your seat, please contact:**

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## 7. About Our Faculty

Our Lead Faculty of this course Mr. S.C. Arora has rich experience of over 42 years in quality control, third party certification and quality management. He is IRCA UK certificated ISO 9001 Lead QMS Auditor (Registration No. A005025) and has conducted more than 250 Lead Auditor Courses on QMS till date not only in India but in other countries viz. Bangladesh, Bahrain, Bhutan, Kyrgystan, Malawi, Maldives, Mauritius, Nepal Oman, Sri Lanka, Tajikistan, etc.

He was a member of Technical Committee TC 176 of ISO responsible for revision of ISO 9001 and represented India on behalf of BIS as representative of FICCI. By virtue of his association as member of TC 176 he fully understands the changes and well placed to conduct

Training on ISO 9001:2015. He is also engaged on project funded by Trade Mark of East Africa for facilitating training and effective implementation of ISO 9001:2015.

He is the author of six books on QMS related subjects published by International Trade Centre, UNCTAD/WTO, Geneva & United Nations Industrial Development Organization (UNIDO), Vienna for worldwide distribution.

He is the Principal Consultant of FICCI Quality Forum and has also provided consultancy to multinational, large, medium and small companies in India & abroad for effective implementation of the ISO 9001 based QMS both in manufacturing & service sector.

Our second faculty Ms. Bhavna Mohindra is an experienced trainer and auditor for ISO 9000 & ISO 22000. She has more than 12 year's experience for running various natures of plants and Implementing & Maintenance of Quality Management System, Food Safety Management System and HACCP. Has about six years audit experience in various Industrial sectors in India and other countries for QMS, FSMS, HACCP and also an approved auditor for McDonalds and Nestle Quality management Systems. She has received special training in Bangkok on "British Retail Consortium" Organized by EFSIS.

She is Lead Auditor for QMS, FSMS, Organic certifications & SQF and conducted more than 1000 mandays. She is Lead Trainer for RABQSA & IRCA certified QMS, FSMS Lead Auditor Courses and has conducted more than 60 public Lead Auditor Course, 70 in-house Lead auditor courses for QMS and FSMS and more than 50 Internal Auditor courses. Bhavna has auditing and training experience in India and abroad

### **8. About FICCI Quality Forum**

FICCI Quality Forum (FQF) is a specialized division of Federation of Indian Chambers of Commerce and Industry (FICCI) set up with objective to sharpen the competitive edge of Indian Industry. FQF provides training, consultancy and research services focused on enhancing the quality quotient of clients and partner organization.

For the past 20 years, FQF is providing training on various ISO management systems and has a pool of highly competent & experienced trainers to conduct training courses.

FQF has collaboration arrangements with Intertek India for providing IRCA, UK approved Auditor/Lead.

Auditor training courses on ISO 9001 Quality Management System (QMS), ISO 14001 Environment Management System (EMS), ISO 22000 Food Safety Management System (FSMS) and Occupational Health and Safety Management System (OHSAS) 18001 standards. A summary of feedback given by past participants of these courses is included in this brochure.

In addition we also provide training on Six Sigma Green and Black belt certification, and Project Management. We also provide consultancy support on effective implementation of above management systems including LMS leading to certification/accreditation

### **9. About Intertek**

Intertek is an internationally reputed certification body with accreditation from United Kingdom Accreditation Services (UKAS) providing certifications for various Management systems. The Training Division of International organizes and conducts QMS, EMS, OHSMS, FSMS, BRC & ISMS Lead Auditor Training Courses, Internal Auditor Training and other customized training to suit the requirements of clients.

### **10. Course Content**

- Introduction
- Overview of new Structure, Terminology and Concepts
- ISO 9001:2008 v/s ISO 9001:2015
  - Overview of significant changes
  - Reasons for change
- Overview of ISO 9001:2015
  - Context of the Organization
  - Leadership – Role and Commitments
  - Planning for QMS (including risks and opportunities)
  - Support Processes
  - Operations
  - Performance Evaluation
  - Improvement
- Impact of changes on organization and Audits

***Exercises and Group Discussions on above***