# IRCA APPROVED ISO 14001:2015 EMS AUDITOR/LEAD AUDITOR TRAINING COURSE







Valued Quality. Delivered.

Course provider: Intertek India (Course Registration No. A18093) Organized by:

FICCI QUALITY FORUM

82<sup>nd</sup> Course: Jun 19 – 24, 2017

#### 1. COURSE OBJECTIVE

The aim of the course is to provide an understanding of the principles and practices of environment management system auditing and to impart practical training on environment management system auditing skills.

At the end of the course the participants will be able to:

- Interpret correctly the requirements of ISO 14001:2015 and how they apply to the processes of a company
- effective gap analysis/internal audit/supplier's audit/third party certification audit
- ✓ Initiate improvements in the environment management system (EMS) of a company

## 2. YOU SHOULD ATTEND THIS COURSE IF:

- ✓ You require detailed knowledge of EMS auditing process
- ✓ Your job involves assessment of EMS of suppliers and potential suppliers
- ✓ You are responsible for managing the internal EMS audit function within your organization
- You are involved in preparing your organization for assessment by customers or certification body
- You wish to become registered as Auditor or Lead Auditor with International Register of Certificated Auditors (IRCA, IQA - UK)

### 3. PREREQUISITE

Prior to commencement of the course, all participants are expected to have an understanding of the content & implementation of ISO 14001 international standard on EMS.

## 4. RECOGNITION

The course is recognized by the IRCA, IQA-UK (International Register of Certificated Auditors). The course meets the training requirements for individuals seeking registration as Auditor/Lead Auditor with IRCA. The course is registered with IRCA and bears Certification No. A 18093

### 5. COURSE MATERIAL

Registered participants are sent pre-course material in advance for preparation. Course kit comprising detailed course material and International Standard on EMS is given to each participant.

#### 6. CERTIFICATE

Those participants who successfully complete the continuous assessment during the course and also the written examination, which is conducted on 5th day of the course, will be issued certificate by Intertek India

#### 7. COURSE SCHEDULE & REGISTRATION PROCEDURE

**Date:** Jun 19 – 24, 2017 Timing: 0930 hrs - 17:30 hrs Nature: Non residential

Venue: FICCI, Federation House, New Delhi

Participation Fee: Rs. 22,850 + 15% Service Tax (Total amount of Rs. Rs. 26,278/-, includes cost of training, course kit, lunch, tea etc.)

Registration: Send registration form along with Cheque/DD in favour of "FICCI Quality Forum". The seats are limited to 20 and registration will be done on first come first serve basis

## For further details & to reserve your seat, please contact:

Mritunjay Kumar T: +91-11-2348 7356 M: +91 - 99111 64501

E: fqf@ficci.com; mritunjay.kumar@ficci.com

## 8. ABOUT OUR LEAD FACULTY

Our Lead Faculty of this course Mr. S.C. Arora has rich experience of over 40 years in quality control, third party certification & quality/environment management systems. He is IRCA UK certificated ISO 9000 QMS & ISO 14001 EMS Lead Auditor (Registration No. A005025) and has conducted more than 200 Lead Auditor Courses till date not only in India but in other countries viz. Bangladesh, Bahrain, Bhutan, Kyrgystan, Malawi, Maldives, Mauritius, Nepal Oman, Sri Lanka, Tajikistan, etc.

He is the author of six books on QMS related subjects published by International Trade Centre, UNCTAD/WTO, Geneva & United Nations Industrial Development Organization (UNIDO), Vienna for worldwide distribution.

He is the Principal Consultant of FICCI Quality Forum & has also provided consultancy to multinational, large, medium and small companies in India and abroad for effective



implementation of the ISO 9001 based Quality Environment Management Systems both in manufacturing & service sector.

### 9. ABOUT FICCI QUALITY FORUM

FICCI Quality Forum (FQF) is a specialized division of Federation of Indian Chambers of Commerce and Industry (FICCI) set up with main objective to sharpen the competitive edge of the Indian Industry. FQF provides training, consulting and research services focused on enhancing the quality quotient of clients and partner organization. FQF provides a full range of training programs on effective implementation of national and international management systems standards to support all learning needs from initial understanding to certification as Lead Auditor.

FQF retains a pool of highly qualified, experienced and best in class trainers for course delivery and provides both open house as well as in house courses. For the past 20 years FQF has conducted **over 350 IRCA U.K. approved Auditor/Lead Auditor training courses** for ISO 9001 Quality Management Systems (QMS), ISO 14001 Environment Management Systems (EMS), OHSAS 18001 Occupational Health and Safety Management Systems (OH&SMS) and ISO 22000 Food Safety Management Systems (FSMS).

In addition we also provide FICCI certified trainings on Energy Management Systems based on ISO 50001, Laboratory Management Systems based on ISO/IEC 17025, training on Six Sigma certification, Life Cycle Assessment, CDM, Project Management etc. We also provide consultancy support on the effective implementation of above management systems leading to certification/accreditation.

#### **10. ABOUT INTERTEK INDIA**

Intertek is an internationally reputed certification body with accreditation from **United Kingdom Accreditation Services (UKAS)** providing certifications for various management systems. The training division of international organizes and conducts QMS, EMS, OHSMS, FSMS, BRC & ISMS Lead Auditor Training Courses, Internal Auditor Training and other customized training to suit the requirements of clients.

### 11. COURSE CONTENT

#### 1.0 Introduction

- 1.1 Environmental Issues
- 1.2 Pressures on Business
- 1.3 Initial Environmental Review
- 1.4 IRCA and Auditor Registration Scheme
- **1.5** Auditors code of Conduct

### 2.0 Understanding ISO 14001

- 2.1 Review of the Requirements of ISO 14001:2015
  Standard
- 2.2 Introduction to Business Management System
- 2.3 Introduction to ISO 14001
- **2.4** ISO 14001 Policy
- 2.5 ISO 14001 Planning
- 2.6 ISO 14001 EMS Implementation

- 2.7 ISO 14001 Checking and Review
- 2.8 Eco Management and Audit Scheme

#### 3.0 The EMS Audit Process

- 3.1 Introduction to EMS Auditing
- **3.2** Certification of an EMS to ISO 14001
- 3.3 Planning the Audit
- 3.4 Undertaking the Audit
- **3.5** Reporting the Audit
- **3.6** Corrective Action, Audit Follow-Up and Close Out

### 4.0 Environment Legislation

4.1 International Environment Law

## 5.0 Audit Tools & Techniques

- **5.1** Detailed Planning & Check List development
- **5.2** Searching for Evidence
- **5.3** Conducting Interview and Asking Questions
- **5.4** Auditor and Auditee Tactics
- 5.5 Recording the Results

Exercise on above



# LIST OF PARTICIPANTS OF PREVIOUS ISO 14001 LEAD AUDITOR COURSES AT FICCI

Mr. Jayesh Patel	Mr. Sachin Pandey
Adani Ports & SEZ Ltd.	Adani Ports & SEZ Ltd.
Gujarat	Gujarat
E: Jayesh.patel1@adani.com	E: Sachin.Pandey@adani.com
Jayesh567@yahoo.co.in	
Mr. Prameet Rathod	Mr. M. M. Gupta
Bhubaneswar	Surrey
Odhisa	Canada
E: snmgroup.env@gmail.com	E: peacock@peacockcorp.com
Mr. Shankar Bansal	Ms. Reena Nain
Executive – Environment	Executive – Safety & Environment
MGM Minerals Ltd.	Honda Motor Cycle and Scooter India (P) Ltd
Bhubaneswar	E: reena.nain@honda2wheelersindia.com
Odhisa	
E: bansal.shankar@gmail.com	
Mr. Viteshver Tyagi	Mr. Mukund Kumar
Ambadi Enterprises Ltd.	Tanperch Limited
Gurgaon-122016	Quality Assurance Manager
Haryana	Mwanza, Tanzania
E: viteshvertyagi@ambadi.murugappa.com	E: mukundfish@yahoo.co.uk;
	m.kumar@qualitygroup.com
Mr. Sheo Das Prasad	Ms. Namrata Singh
New Delhi-110041	Ghaziabad - 201010
E: prasadsheodas@gmail.com	Uttar Pradesh
	E: namrata0499@yahoo.com
Ms E. Madhu	Mr. R.P. Joshi
Scientist – III & Deputy Quality Manager	AE - (CIVIL)
National Institute of Biologicals, Noida -201307	National Institute of Biologicals, Noida-201307
Uttar Pradesh	Uttar Pradesh
E: madhue95@gmail.com	E: joshi_rp2008@rediffmail.com
Krishan Chandra Panda	Mr. Ajay Kumar Jain
Consultant, New Delhi	Consultant, Ghaziabad, Uttar Pradesh
E: krishanchpanda@hotmail.com	E: azu_jain@yahoo.com
	Mr. K. Gopal
Mr. Tarun Marwah	Executive – QA
New Delhi	Sharp Global Ltd.
E: tarun.marwah308@gmail.com	New Delhi
	E: Krishna.gopal108@gmail.com



Mr. Pradeep Sinha Gurgaon Haryana E: pradeeplucknow@yahoo.com  Ms. Jyoti Singh Sr. Technical Officer Air one Aviation (P) Ltd. New Delhi E: Jyoti.singh@airone.in	Mr. Nishant Maheshwari CMI Ltd. Faridabad Haryana E: nishantmaheshwari@cmilimited.in  Mr. Amit Kumar New Delhi E: amit.kr.bkcc@gmail.com
Mr. Anant Shrivastava Jaipur Rajasthan E: anantshrivastava08@gmail.com	Mr. Ravish Sharma Fidelity Information Service Gurgaon Haryana E: ravishsharma2k4@gmail.com
Mr. Rajan Varshney DGM, PE-Barh-TF NTPC, Noida, Uttar Pradesh E: rvarshney@ntpceoc.co.in	Mr. Murali Srinivas  VP – TQM  Elcom Innovations Pvt. Ltd, Noida  Uttar Pradesh  E: murali@elcominnovations.com
Mr. Bighneswar Patra Technip KT India Ltd., Noida Uttar Pradesh E: BPatra@technip.com	Mr. Saurabh Kumar Gautam Arhata Biotech Pvt. Ltd, Noida Uttar Pradesh E: saurabhhey@gmail.com
Ms. Sneha Singh Aristotle Consultancy Pvt. Ltd. New Delhi E: <a href="mailto:sneha83singh@gmail.com">sneha83singh@gmail.com</a>	Ms. Shikha Nayyar Philips Electronics, New Delhi E: <a href="mailto:shikhanayyar1990@gmail.com">shikhanayyar1990@gmail.com</a> ;



Mr. Pramod Kumar Dubey Technip KT India Ltd., Noida Uttar Pradesh E: pkdubey@technip.com  Mr. Neeraj Rupauliha Technip KT India Ltd, Noida Uttar Pradesh E: nrupauliha@technip.com  Ms. Zita Vargas Contreras Food Engineer Santiago Chile E: zitavargas@gmail.com	Mr. Banish K. Jha Sr. Manager – CQA, NTPC E: banish@ntpceoc.co.in  Mr. Atul Paranjape, G.M. QA, QC Larsen & Toubro, Mumbai E: atul.paranjape@larsentoubro.com  Mr. Hardeep Singh Pavilions and Interiors (I) Pvt. Ltd., Noida, E: hardeep.pni@gmail.com
Mr. Roomesh Garg Moser Baer, Greater Noida E: roomeshgarg@sify.com  Ms. Annapurna Tripathi Pavilions and Interiors (I) Pvt. Ltd., Noida	Mr. Rehan Ahmad Consultant, Middle East E: rehan 188@yahoo.co.in Terna.rehan@gmail.com  Mr. Sumantu Chhabra Moser Baer, Noida E: sumanta@gmail.com
Mr. Avnish Mishra Ex NAVY Officio, Ghaziabad E: m.avnish@gmail.com	Ms. Sudha V. Gopinath  Deputy Quality Manager & Incharge – Blood  Product Lab  National Institute of Biologicals (MOHFW)  E: sudhagopinath@rediffmail.com
Dr. Reba Chhabra Head – Immuno Diagnostic Kit Lab National Institute of Biologicals (MOHFW) E: rchhabra@nib.gov.in	Mr.Kuldeep Singh Yadav Head (HR) Aravali Infra Power Ltd, Gurgaon, Haryana E: kuldeephrd@gmail.com
Mr. Manvendra Singh Senger, Manager QA Jubilant Life Sciences Ltd, Gajraula, Uttar Pradesh E: manvendra_senger@jubl.com	Ms. Nitasha Khatri Gujarat Environment Management Institute (GEMI) Gandhinagar Gujarat E: nitashakhatri@rediffmail.com
Ms. Simaba Jadeja Gujarat Environment Management Institute Ahmedabad, Gujarat  email-simajadeja@gmail.com	<b>Dr. Minal Shukla</b> Asst. Quality Mananger Sarvodaya Hospital and Research Center, Faridabad, Haryana E: <a href="mailto:shukla.minal@gmail.com">shukla.minal@gmail.com</a>
Ms. Merily Abraham, Asian Institute of Medical Service, Faridabad E: merilyabraham@gmail.com	Mr. Raj Kumar Singh, Moser Baer Delhi-110091 E: rajmits.mbil@gmail.com
Ms. Barsha Das New Delhi E: barsha20000@gmail.com	Mr. Prashant D. Nikhade Borouge (India) Pvt. Ltd., Mumba E: prashant.nikhade@borouge.com



Mr. Krishnaraj Das Mumbai: 400093. E: krishnaraj.das@gmail.com	Ms. Shalu Bansal New Delhi E: shalubansal1234@yahoo.com
Mr. Vishal Kumar INDIGO, New Delhi E: amrendra.kumar@goindigo.in	Mr. Prince Badyal Maruti Suzuki India Ltd, Gurgaon, Haryana E: prince.badyal@maruti.co.in
Mr. Amrendra Kumar INDIGO Engineering Office, New Delhi E: amrendra.kumar@goindigo.in	Mr. Hari Murti Yadav Moser Baer India Ltd, Greater Noida E: harimurti yadav@yahoo.co.in
Mr. Rakesh Singh Freelance Consultant E: rakeshbhagwantsingh@gmail.com	Ms.Amrita Tripathi Datamatics Global Services Limited, Mumbai E: amritatripathi22@yahoo.co.in
Mr.Susanta Kumar Bhuyan Kiran Udyoga Pvt Ltd.,Gurgaon Haryana E: susanta bhuyan@yahoo.co.in	Mr. Har Pratap Singh Solar Industries (I) Ltd, Bhilwara, Rajasthan E: har.pratp@yahoo.in
Mr. Rajeev Jain, Moser Baer India Ltd, Greater Noida. Uttar Pradesh E: Jain.rajeev73@gmail.com	Dr. Priya Jaitly Mehta Fortis Hospital, Shalimar Bagh Delhi-110088 E:drpriyamehta003@gmail.com
Ms. Kanchan Mundhra Mundhra Chemicals Pvt. Ltd New Delhi - 110034 E: kanchan@mundhrachemicals.com	Mr. Ravi Narasimhan GCAS Quality Certifications India & UAE Tel: 011 - 45261824 E: nravi10@gmail.com
Dr.(Lt.Col.) Rahul Shukla Yashoda Superspeciality Hospital Kaushambi, Ghaziabad E:drrahulshukla@gmail.com	Mr.Krishna Kumar Jha Sahara Helicopters Sahara Prime City Ltd New Delhi-110037 E:krish kjha@yahoo.com; sarahelicopters@gmail.com
Ms. Kanika Seth BC Management Services Pvt Ltd Noida-201301, Uttar Pradesh E: Kanika.Seth@britishcouncil.org	Mr. Vipin Singhal TUV SUD South Asia Pvt Ltd, New Delhi E: vipinsinghal 001@rediffmail.com
Mr. Sujoy Kumar Goswami Chandannagore West Bengal-712136 E: sujoykgoswami@gmail.com	Ms. Parul Wadhwa Management Consultant EXL Services, New Delhi-110065 E: wadhwa5parul@gmail.com
Capt. Manu Lath Astamurti Entertainment Private Limited Rohini, New Delhi - 110085 E: manulath@gmail.com	Mr. Pranoy Banerjee Win Medicare Pvt Ltd New Delhi E: pranoybanerjee@live.com



Mr. Vivek Sharma	
Mr. Pawan Kumar Quality Assurance	
Suzuki India Limited, Gurgaon Asian Paints India Limited, Noida	
Haryana -122015 Uttar Pradesh	
M: 8800677169 / 9310109423 T: 0120-2344113	
E: pawan.kumar.sinha@gmail.com M: 9810774042	
E: vivekzchem@gmail.com	
Mr. Saurabh Sharma Mr. S.C. Verma	
HCL Technologies Ltd, Noida 201301 Scientist 'D' DCV & E (DRDO HQ), Rajaji Marg, N	New
Uttar Pradesh - 201301 Delhi-110011	
M: 9958890680 M: +91 9911510002	
E: mt_saurabh@rediffmail.com	
Mr. Ankur Kaushik Mr. Minesh kumar Dutt,	
Sledge Hammer Oil Tools Pvt Ltd, Faridabad Glaxo Smithkline Ltd, Nabha, Punjab	
Haryana - 121005 M· +91 9463053605	
M: 9958177838  Mail: mineshkdutt@gmail.com	
E: ankur@sledgehammerasia.com	
Mr. Sukhbir Singh	
QVC Certification Services Pvt Ltd  Delhi-110009	
I Amhala City – 134003 Harvana	
M: +91 9873334232 M:+91 9215988404 / 9868457449	
E: sspeml@rediffmail.com	
Ms. Kamakshi Sriram Mr. Deepak Kumar Thapliyal	
Evershine Millenium Paradise Ghaziabad 201014, U.P.	
Kandivali (E), Mumbai 400101 M: + 91 9810361706	
M: +91 9920065195 E: deepakthaps@rediffmail.com	
Mail: kamakshi.shriram@gmail.com	
Wg Cdr PS Randhawa (Retd)	
Head Quality, Quickjet Cargo  Mr. Amit	
Old Udaan Bhawan, Domestic Terminal, IGI Airport  HCL Technologies Ltd, Noida	
New Delhi-110037  Uttar Pradesh - 201301	
M: 9560400947	
E:: <u>t-amit@hcl.com</u>	
Mr. J. P. Baruah, Mr. Arif Ahmad Khan,	
Assam Mineral Development Corporation Ltd., Stellar Information Systems, Gurgaon	
Guwahati - 781006. M: + 91 9910069938	
M: 91 9435048783	
E: jpbghy@rediffmail.com arif.khan@stellarinfo.com	
MR P K DE,	
Ms. Neha Narula,  Deputy Manager, Technical Training	
Officer (CQA), Engineers Indi Ltd, Gurgaon  Chambal Fertilisers & Chemicals Ltd, Kota	
M: +91 9871558838 Ph: 0744 2782077	
E: neha@eil.co.in M: + 91 9829384265	
E: pk.de@chambal.in	

