## **Training Content**

11.6. Identification and writing of NCs

| Training Content  |   |
|---|---|
| 1. Introduction   | 2. Overview of concept of Laboratory  |
| 1.1. Certification and Accreditation  | Management System (LMS) & structure of  |
| 1.2. The Global scenario and APLAC, ILAC MRA  | ISO 15189   |
| 3. Comparison between ISO 15189:2007 and ISO 15189:2012   | 4. Summary of changes in ISO 15189:2012   |
| 5. Understanding Management Requirements of ISO 15189:2012 with detailed examination of important management system elements 5.1. Organization and management responsibility 5.2. Document control 5.3. Identification and control of non-conformities 5.4. Corrective action | 6. Understanding Technical Requirement of ISO 15189:2012 Standard with detailed examination of important technical operations  6.1. Personnel 6.2. Laboratory equipment, reagents and consumables |
| 5.5. Preventive action  | 6.3. Pre-examination processes  |
| 5.6. Management review  | 6.4. Ensuring quality of examination results  |
|   | 6.5. Laboratory information management  |
| 7. Auditing Practice  | 8. Implementation of laboratory management  |
| 7.1. Contents of clause 4.14 of ISO 15189 - Evaluation and audit  | system with evidence leading to accreditation   |
| 7.2. Introduction to audit  |   |
| 7.3. Types and methods of Audit   |   |
| 7.4. Checklist preparation, audit planning and audit schedule   |   |
| 7.5. The audit process  |   |
| 7.6. Identification of non-conformities   |   |
| 7.7. Preparation of Audit Report  |   |
| 7.8. The internal audit process   |   |
| 9. Understanding the specific criteria of NABL  | 10. The accreditation process of NABL   |
| accreditation on Clinical Laboratories  | 10.1. Adequacy audit on receipt of application compliant to NABL requirement  |
|   | 10.2. Pre-assessment by Lead Assessor   |
|   | <ol><li>Final assessment after closure of NC if any on pre-assessment</li></ol>   |
|   | 10.4. Examination of assessment report by<br>Accreditation Committee after closure of NC if<br>any raised during final assessment   |
|   | 10.5. Issue of accreditation certificate after recommendation by Accreditation Committee  |
| 11. Syndicated exercise on:   |   |
| 11.1. Management requirement  |   |
| 11.2. Developing documented procedure   |   |
| 11.3. Technical requirements  |   |
| 11.4. Developing standard operating procedure   |   |
| 11.5. Preparation of checklist for Audit  |   |