

A Conference on Quality Practices (QUPRAC) 2014 was organised by FICCI in New Delhi on February 3-4, 2014 in partnership with Planning Commission, Government of India, India Backbone Implementation Network (IbIn) and The World Bank. FICCI's QUPRAC initiative has emerged as a national multi-stakeholder platform to address quality gaps in processes and practices of government, infrastructure and social sectors. These sectors form an integral part of the ecosystem that enables other sectors like manufacturing to flourish.

The presentations and discussions at QUPRAC 2014 ranged from success factors behind a campaign to ease traffic congestion in Pune by organising Pune Bus Day to exemplary work by a District Collector for liberating manual scavengers in Badaun District of Uttar Pradesh. The aim of the two-day conference was to discover winning processes and practices in a complex, multi-stakeholder environment.

As the next step, inferences drawn from the deliberations would be codified in the form of an actionable document and developed further through deliberations at the state level. ■

FICCI bid to enhance competitiveness through quality processes and practices

L to R: Dr. Sanjeevan Bajaj, CEO, FICCI Quality Forum; Deepak Nanda, Managing Director, Trident Group; Dr. A Didar Singh, Secretary General, FICCI; Arun Maira, Member, Planning Commission; Dr. Shalini Rajneesh, Secretary, DAR&PG, Government of Karnataka and Sanjeev Gupta, Managing Director, Corporate Affairs, Accenture India.



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Improving the Quality of India as a Manufacturing Eco-System

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